



# Regional Cloud

The Cloud That Goes  
Wherever You Need It To



Talkdesk Regional Cloud is a flexible cloud deployment model that lets you choose your cloud geographic deployment zone. Use Regional Cloud to comply with local or industry data regulations and your business requirements. Take advantage of everything a cloud-native contact center built on a global cloud infrastructure can offer you, wherever you want it.

## Choose Your Preferred Region

Our global cloud infrastructure offers regional deployment options so you can choose the geographic location where your contact center services run, as well as where your private customer interaction data is stored.

- Locally deploy your contact center in your preferred location to comply with local or industry data regulations.
- Immediately take advantage of new releases and innovative updates on a globally managed platform.
- Rely on industry-leading scalability, data availability, security and performance.

## Count on Fast and Safe Connections

Use any of the available deployment locations with Regional Cloud to improve the connection between Talkdesk and your other systems while keeping everything safe and sound in the cloud.

- Reduce system latency by keeping your platform close to your existing on-premises systems.
- Trust Talkdesk's 30+ security certifications to help ensure data privacy and protected transmission.
- Strengthen reliability with redundant power, networking and connectivity in each data center, and redundant network links between each data center in your selected region.

## Meet Your Regulatory Requirements

Ensure compliance with local data privacy regulations, national data sovereignty laws and industry regulations.

- Avoid CCPA penalties that cost up to \$7.500 per violation.
- Avoid GDPR penalties that can result in €20M in fines or 4% of global annual turnover.
- Avoid HIPAA penalties that cost up to \$50.000 per violation.