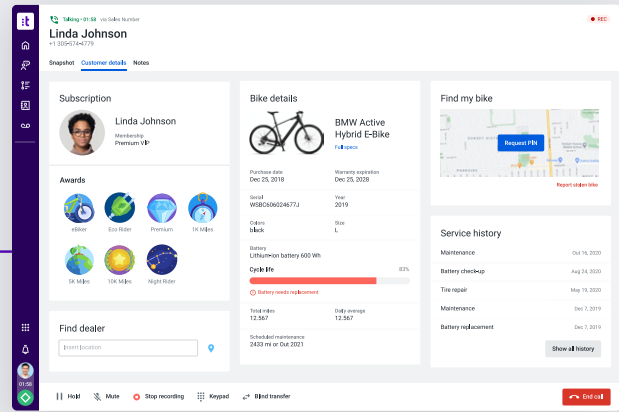




# Talkdesk Workspace™

Personalize the interface  
to make work easy



Talkdesk Workspace unifies all your customer experience (CX) applications and data on a single pane of glass, and allows you to create the ideal interface for every role in the contact center—agent, supervisor, or administrator. Improving the customer experience starts with improving the employee experience. Personalize the Talkdesk interface to match your company's unique needs and speed time to resolution, build stronger relationships, and create more opportunities.

## "Single pane of glass"

Bring all your CX applications together in one organized, easy-to-navigate interface. Extend Talkdesk applications, integrations, and AppConnect partner solutions as cards or tabs in Workspace so users can effortlessly flow between applications to optimize for speed and resolution.

## Personalized interfaces

Enable the ideal interface for every role in the contact center. The look, feel and functionality of Workspace can be personalized for agents, supervisors, or administrators according to your specific organizational or industry needs.

## Consistent omnichannel experience

Reduce learning time and promote adoption with the same, familiar experience whether you are managing a conversation or accessing CRM data. Each card or tab is built using the same design principles so users will never have to waste time looking for required information.

## Desktop and mobile client

Available as a browser-based or easy-to-install desktop client with single sign-on, Talkdesk Workspace is accessible from anywhere. A fully responsive design and always-on-top functionality makes the Workspace simple to resize and move—without ever losing track of it.

## Features



Responsive design



Notification center



Language selector



Custom themes