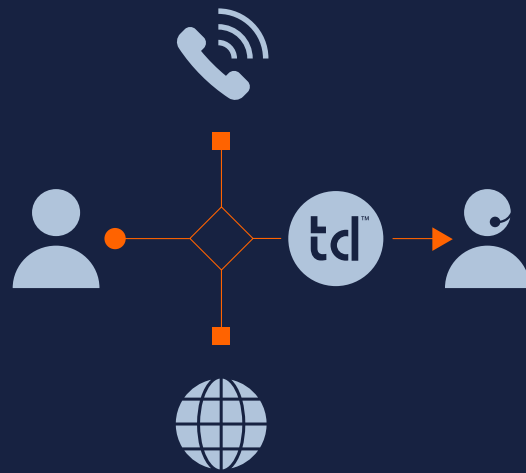# talkdesk®

# xConnect

## Revitalize Your Telephony Infrastructure

Talkdesk xConnect is a SIP Trunking Gateway that gives you the flexibility to choose your preferred voice connection. xConnect allows you to take advantage of the world's most innovative cloud contact center technology while keeping your carrier relationships or existing on-premises devices, reducing costs and simplifying your cloud migration.

### Move to the Cloud at Your Own Pace

Migrate to the industry's leading cloud contact center platform without having to change your telephony infrastructure.
- Take the first step towards a cloud-native contact center without having to replace your telephony devices.
- Preserve your carrier relationships to keep your negotiated rates on minutes and numbers.
- Keep your PBX operating and protect your investment by connecting it to a leading contact center platform.

### Get International Elastic Scalability

Benefit from a seamless interconnection between your preferred carrier and your contact center to join a Global Communications Network.
- Leverage your telephony investments, including existing devices and numbers.
- Extend your business with access to global coverage and international numbers.
- Manage users' licenses as needed to match your business's needs.

### Ensure Global Protection

Secure your contact center operation with encrypted voice transport through all the PBX and telecom connections with Talkdesk.
- Trust Talkdesk's 30+ security certifications to help ensure data privacy and safe connections.
- Improve resilience, reliability and guaranteed call quality by selecting from global Points of Presence.
- Reduce latency with local and geographic redundancy.

xConnect is one of the components of Talkdesk Flexible Deployment.
Learn more about your deployment options at **talkdesk.com**

## Features

**Interconnection With Telco Providers**

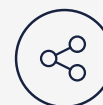**Easy Fit With On-Premises Voice Infrastructure**

**Global Communications Network**

**International Voice Quality**

**In-Platform Security Protocols**

**Multiple Points of Presence**

**Powered by Talkdesk iQ**