ANNUAL REVENUE:
$1B+

CLIENTS:
100K+

EMPLOYEES WORLDWIDE:
2,300

YEARS IN BUSINESS:
18

DEVELOPERS USING OUR APIs:
845K

Delivering Programmable, Intelligent Interactions–On a Single Platform

Vonage's unique programmable communications platform drives its ability to offer innovative, integrated and highly-differentiated business solutions. Clients create intelligent interactions in competitive environments, easily deploy cloud-based communications to architect amazing digital experiences, enjoy personalized, customer-centric service, and realize better business outcomes over a public cloud infrastructure and global carrier network.

Realizing the Potential of Open, Scalable Communications

To deliver an integrated communications experience, the company is powered by One Vonage, a single-stack platform of microservices with capabilities that include:

| UNIFIED COMMUNICATIONS	FULLY PROGRAMMABLE PHONE NUMBERS	BUSINESS SOFTWARE INTEGRATIONS

CLOUD PBX	TEAM COLLABORATION	CONTACT CENTERS	COMMUNICATIONS APIS

This architecture provides Vonage the unique ability to provide quality of service and deliver unparalleled customer and employee experiences. Nexmo, the Vonage API Platform drives the adoption of ever increasing communication channels including voice, verification, messaging and video, enabling greater engagement.

Recruiting Only First-Class Talent

Before an offer is extended to any candidate for a role, Vonage CEO Alan Masarek personally reviews their dossier. The rationale behind this painstakingly hands-on approach is simple: With every outstanding talent that joins Vonage, the organization further secures its position as a leading innovator who gives its clients unsurpassed value.
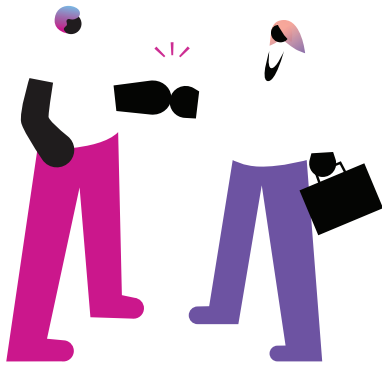
VONAGE
Partner

Creating Partnerships That Drive Value

Vonage collaborates with leading channel, technology, referral, integration, and application partners to deliver comprehensive solutions and to support custom applications to enhance implementation and customer engagement.

Setting a Standard for Excellence

Vonage is proud to be the recipient of a number of coveted industry awards. Recent wins include:

Revolutionizing the Customer—and Employee— Experience

Vonage connects virtual teams and offices, enhances business continuity with unified communications, launches contact centers that engage customers via communications APIs, and integrates business communications with third-party applications like CRM software.

Vonage is an enterprise communications leader who provides a wide variety of sectors the powerful, differentiating tools that transform the way they do business.

Legal: Utilize CRM integrations to increase billable hours and leverage call recording to always have a record. SMS and voice APIs provide reminders to clients for important trial dates and help reduce missed appointments.

Healthcare: Connect business phone activity to Gmail®, allow doctors to diagnose and recommend treatment via video call, enable patients to order prescription refills via SMS, and call the office using an app.

Real Estate: Utilize auto attendant, Find Me, call forwarding, and simultaneous ring to never miss a call. Enable authentication to verify broker identities and customer phone numbers to ensure legitimate leads.

Marketing: Take your office with you. Make calls, text, video conference and much more utilizing the mobile app. Create powerful marketing experiences with integrated texts, email and more with Vonage Reach.

Transportation and Logistics: Provide tracking and privately connect drivers and customers via voice or SMS. Seamlessly tie communications to orders or accounts and automatically reroute calls in the event of an emergency.

Travel and Hospitality: Send notifications for upcoming stays, changed flights, discounts and more. Service customers via call center, app, or social channels and have a record of all interactions in your CRM.

Customer Service: Contact center solutions intelligently route calls based on agent expertise and sentiment analysis. Give customers access to self-service, voice, chat, and email options and/or live agents for real-time assistance.